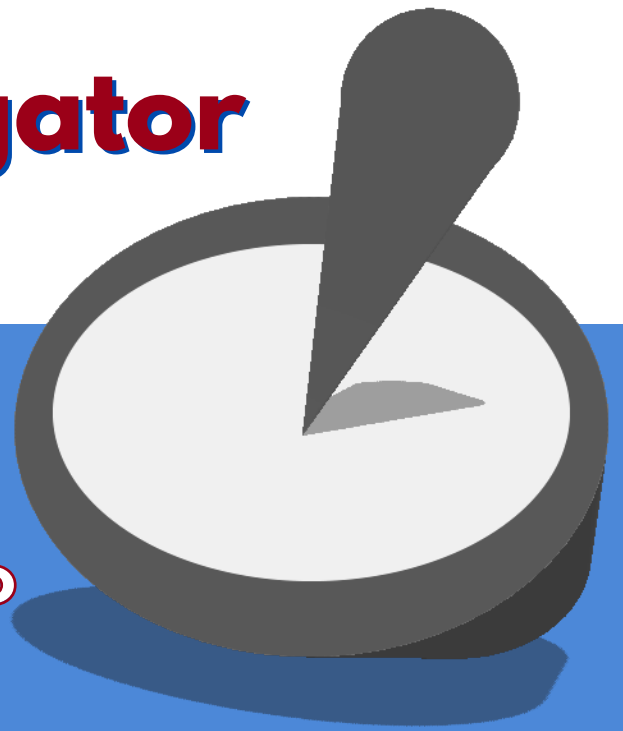


# Financial Navigator Services



Need help managing financial concerns due to COVID-19?

The COVID-19 pandemic has hurt the finances of many L.A. County residents.

*Financial Navigators* from the Department of Consumer and Business Affairs can help you:

- Manage financial issues
- Identify immediate action steps
- Access resources

All free, at your convenience.

**The County of Los Angeles is providing free help. It's easy.**

**Schedule your chat with an L.A. County Financial Navigator:**

[dcba.lacounty.gov/financial-navigators](https://dcba.lacounty.gov/financial-navigators)

**(800) 593-8222**



# L.A. COUNTY FINANCIAL NAVIGATORS

The COVID-19 pandemic has had a major impact on L.A. County residents' finances, and the Department of Consumer and Business Affairs' new Financial Navigators Program is here to help.

Financial Navigators can help you manage financial issues, identify immediate action steps, and make referrals to other services at no cost.

## How to Get Help From A Financial Navigator

Visit [dcba.lacounty.gov/financial-navigators](https://dcba.lacounty.gov/financial-navigators) to complete a short interest form.

- The interest form will ask you for your name, zip code, language preference, phone and/or email address.
- Call 800-593-8222 if you need help completing the form.

A Financial Navigator will follow-up with you within 48 hours.



## WHAT HAPPENS DURING A FINANCIAL NAVIGATION SESSION?



1. The free session will last between 30 minutes to an hour.
2. A Financial Navigator will ask you a series of questions about your concerns.

Some topics that may be discussed during your session include:

- Prioritizing payments for expenses like housing, food, and insurance
- Maximizing income, through accessing unemployment benefits, emergency loans and other public benefits
- Managing debt by providing guidance on contacting and negotiating with creditors
- Avoiding scams

\*Please note-Financial Navigators provide personalized information; they cannot provide direct financial assistance like cash or loans. A Financial Navigator is not a long-term counselor who provides financial assistance.

